

To Protect and Serve: Shifting Organizational Culture to Confront Crisis

Portland Maine Police
Chief Mike Sauschuck



2016 STATISTICS

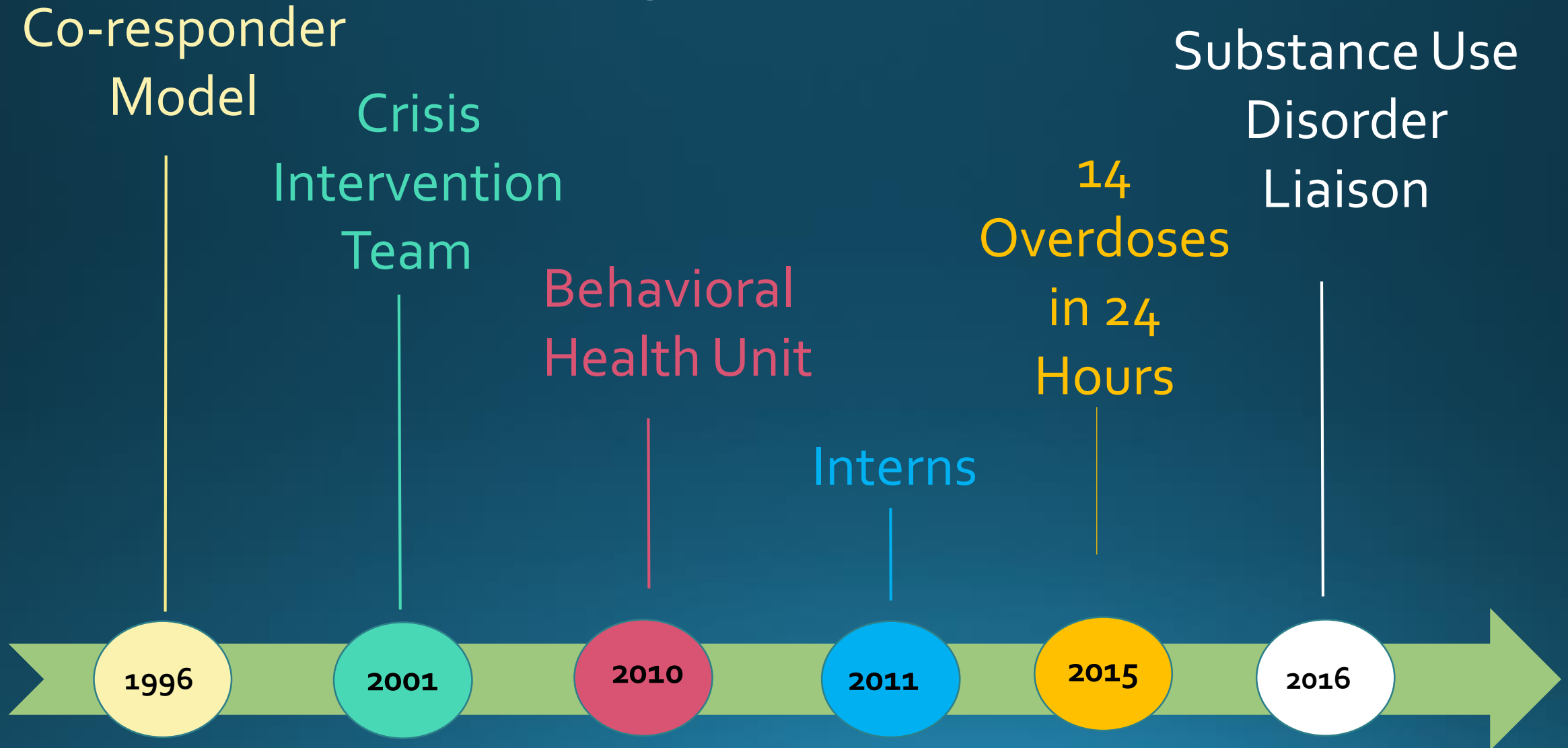
Calls for Service: 82,807

Arrests: 3235

Motor Vehicle Stops: 9615

Citations: 4120

The Evolution of Behavioral Health Response at PPD



MENTAL HEALTH RESPONSE:

VOLUME

- Traditional police response
 - Control situation
 - Demand compliance
 - Move on to the next call

“Service Provided”

MENTAL HEALTH RESPONSE: VOLUME

- Inadvertent escalation
- Use of force/injury
- No permanent resolution
- Repeat calls for service

MENTAL HEALTH RESPONSE:

VALUE

- Slow down, Step Back
- Focus on de-escalation
- Seek voluntary compliance
- Team approach: officers + clinicians
- Follow-up/link to services

MENTAL HEALTH RESPONSE: OUTCOMES vs. OUTPUTS

- Decreased use of force/injuries
- Increased access to mental health treatment, supports, and services
- Reduced frequency of encounters with the criminal justice system
- Reduced costs to emergency response systems

SUBSTANCE USE RESPONSE: VOLUME

- War on Drugs
- Arrests over Treatment
- Mandatory Minimum Sentences

SUBSTANCE USE RESPONSE

VALUE

- Implemented in 2016
- Co-responder model
- Harm Reduction approach
- GPAC/Community linkages

www.portland-police.com