



Police, Treatment, and Community Collaborative
2nd Annual National Conference on Deflection/Pre-Arrest Diversion
Sawgrass Marriott • Ponte Vedra, Florida
November 10 - 13, 2019

AGENDA

Sunday, November 10, 2019

5:00-6:30 pm *Networking Reception and Dinner*

6:30-6:45 pm *Introduction and Welcome*

Speakers: Jack O'Donnell
 CEO
 C4 Recovery Foundation
 Tucson, Arizona

 Karen Maline
 Project Manager
 International Association of Chiefs of Police (IACP)
 Alexandria, Virginia

6:45-7:15 pm *Opening Keynote - A Veteran's Voice*

Dr. Saafir is the CEO of the Bobby Wright Mental Health Center (BWMHC) located in Chicago's Garfield Park neighborhood. He is a Vietnam Era Veteran who served two tours of duty as a United States Marine Corp platoon leader. Dr Saafir will discuss his experiences as a survivor of post-traumatic stress disorder, and continued battle with the aftermath of exposure to violence. He serves as a personal source of motivation to help other professionals who are dealing with the aftermath of trauma. As the PTACC Conference is overlapping with Veterans Day 2019, conference organizers are grateful for the service of Dr. Saafir to our nation and for the voice he gives to our conference from so many diverse perspectives. We are honored to have him open and provide the keynote for the 2nd Annual National PTACC Conference on Deflection and Pre-Arrest Diversion.

Speaker: Rashad K. Saafir, Ph.D.
 President/CEO
 Westside Community Triage and Wellness Center (Co-Founder)
 Bobby E. Wright Comprehensive Behavioral Health Center, Inc.
 Chicago, Illinois

7:20-8:20 pm *Blue Earth County and the Yellow Line Project*

Blue Earth County, Minnesota is excited to share an overview of their Yellow Line Project which creates an active bridge between law enforcement and social services to link individuals with unmet mental and chemical health needs to timely services instead of the revolving door of incarceration. Following last year's PTACC Conference, the project has actively worked to expand regionally to additional counties, enhance data collection and analysis using new technologies, and add additional workflows to reach more individuals in need.

Speakers: Phil Claussen
 Human Services Director
 Blue Earth County Department of Human Services

 Angie Youngerberg
 Director of Business Operations
 Blue Earth County Department of Human Services

 Matt DuRose
 Commander
 Mankato Police Department

Monday, November 11, 2019**7:00 am – 4:30 pm** **PTACC Registration Desk Hours****7:00-8:00 am** ***Breakfast and Networking*****8:00-8:30 am** **Plenary Session***Welcome and Introduction to the Five Pathways*

Early diversion programs provide an alternative to arrest for individuals with substance use and/or mental health disorders, allowing these individuals to access services in the community and avoid the collateral consequences of repeated contact with the criminal justice system. In this informative plenary session meant to describe both new and existing deflection sites, Jac Charlier of the Center for Health and Justice at TASC, will present the five identified pathways (models) of pre-arrest diversion—PTACC's Five Pathways to Treatment.

Speakers: Jac Charlier
 Executive Director
 TASC's Center for Health and Justice
 Chicago, Illinois

8:30-10:00 am **Plenary Session***Examples from the Field*

Leaders in the practice of pre-arrest diversion and deflection will highlight the work of jurisdictions that are implementing the five models of pre-arrest diversion so attendees can hear about examples of each and how they work to create pathways to treatment. Pathways include: Self-Referral, Active Outreach, Naloxone Plus, Officer Prevention, and Officer Intervention.

Moderator: Jac Charlier
 Executive Director
 TASC's Center for Health and Justice
 Chicago, Illinois

Panelists: Allie Hunter
 Executive Director
 Police Assisted Addiction and Recovery Initiative (PAARI)
 Boston, Massachusetts

Dan Meloy
 Founder
 QRT National
 Chief of Police and Director of Public Safety (Ret)
 Colerain Township, Ohio

Tom Olk
 Founder and CEO
 Civil Citation Network, Inc.
 Tallahassee, Florida

Michelle Webb
 LEAD Coordinator
 Longmont Department of Public Safety
 Longmont, Colorado

10:00-10:20 am Networking Break

10:20-11:05 am Breakout Sessions

PTACC 1 - Strategic Action Planning: Using the Deflection Planning Tool and Solutions Action Plan

This session is designed for teams from sites that are new to deflection and pre-arrest diversion (PAD) as well as those with newer programs underway. Teams will use the Deflection Planning Tool, which lists 14 known characteristics about deflection and PAD, to think through everything they should be taking into consideration as they design or modify their initiatives. This will be the foundation for the work of the next two days—developing (or enhancing) a front-end diversion program. Using what they learn from the 14 characteristics, teams will develop a Solutions Action Plan (SAP) to be ready to start their work immediately upon return to their community. The SAP is a real plan, not an exercise, created by completing several foundational exercises. The SAP will help teams identify and understand the problem to be solved or challenges to be addressed by their proposed deflection or diversion program, describe what success looks like, and list the necessary steps that must be taken to arrive at the desired outcomes. Sites will have a facilitator who will help them through the days as they go through the tool and develop their SAP.

Speakers: Jac Charlier
 Executive Director
 TASC's Center for Health and Justice
 Chicago, Illinois

Hope Fiori
 Administrator
 TASC's Center for Health and Justice
 Chicago, Illinois

PTACC 2 - The Necessity of Data Collection – Demonstrating the Impact of Your Pre-Arrest Deflection Effort on Your Community.

This session will describe why data are essential to monitoring benchmarks for each set of stakeholders (law enforcement, behavioral health, housing, etc.) involved in your program, and how the data help agency leaders substantiate statements of success about the program. In addition, outcome data can help support calls for enhancing or expanding your deflection program. Data collection and management are required to monitor and report on performance, understand staffing and scheduling, and evaluate results to support program sustainability. Data are also critical to securing funding and informing legislators, the media, and your community about program performance.

Speakers: Al Kopak, Ph.D.
 Professor
 Western Carolina University
 Cullowhee, North Carolina

Dan Meloy
 Founder
 QRT National and DPM Innovation Consulting
 Chief of Police and Director of Public Safety (Ret)
 Colerain Township, Ohio

Tom Olk
 Founder and CEO
 Civil Citation Network
 Tallahassee, Florida

11:15-12:05 pm Breakout Sessions

PTACC 1 - Strategic Action Planning: Exercise 1—Begin Work on the Solutions Action Plan

Teams will begin to identify the challenges they want to address with their PAD initiative and begin setting goals.

PTACC 2 – Roundtable: Setting a Larger Table

Maintaining and growing cross-sector stakeholder engagement is critical to the ongoing success of any pre-arrest diversion program. This session will focus on how to create partnerships to grow existing pre-arrest diversion programs. The group will explore challenges and successes in stakeholder engagement for their existing programs, examine existing partnerships, identify additional partners not yet engaged with their initiative, and consider mechanisms for integrating these partners into this important work. From this, teams will be able to determine additional stakeholders to integrate into their existing pre-arrest diversion initiatives and clarify plans to support ongoing stakeholder engagement.

Facilitator: Karen Maline
 Project Manager
 International Association of Chiefs of Police
 Alexandria, Virginia

Panelists: Marlene Biener
 Deputy Counsel
 Association of Prosecuting Attorneys
 Washington, DC

Allie Hunter
 Executive Director
 Police Assisted Addiction Recovery Initiative (PAARI)
 Boston, Massachusetts

12:10-1:30 pm Plenary Luncheon

Critical Barriers to Developing and/or Implementing a Pre-Arrest Diversion Program

The program will start with a Ted Talk-style presentation that discusses the results of a 50-state survey on barriers to diversion. The panel will then discuss obstacles often encountered in developing, implementing, and expanding a pre-arrest diversion/deflection program, including funding, coordination of resources, officer/law enforcement buy-in, community integration and support, addiction and mental health issues, and issues regarding equity and diversity.

Speaker: Arthur Rizer
 Director of Criminal Justice & Civil Liberties
 R Street Institute

Panelists: Brian Stettin
 Policy Director
 Treatment Advocacy Center
 Arlington, Virginia

Lars Trautman
 Senior Fellow, Criminal Justice & Civil Liberties
 R Street Institute
 Washington, DC

Bob Trojan
 President & CEO
 DC Insights
 Basking Ridge, New Jersey

1:30-2:30 pm Breakout Session – Meeting within Affinity Groups

Practitioners from the fields of public safety, behavioral health/treatment, community, research, and policy/local government will meet with their colleagues already working in diversion to hear about and discuss their experiences regarding pre-arrest diversion efforts, as well as the extent of their role in those efforts. The

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information from these breakouts will be discussed with attendees from the other professions in the following plenary session.

Affinity Groups include:

- 1) Public Safety: law enforcement, first responders, prosecutors; other criminal justice stakeholders
- 2) Behavioral Health: providers of treatment, support, and wrap-around services, including accessing and maintaining stable housing.
- 3) Community: impacted neighborhoods, people w/lived experience (justice-involved, recovery community, children and family of SUDs)
- 4) Researchers: researchers who partner with sites to help with data collection, evaluation, and reporting
- 5) Policy makers/elected officials

2:30-2:50 pm Networking Break

2:50-4:00 pm Plenary Session
Listening/Speaking to the Other Professions

In this session, spokespeople for each affinity group will report out on best practices, highlights, or challenges that were identified during the conversations.

4:10-5:15 pm Breakout Sessions
PTACC 1 - Strategic Action Planning: Exercise 2— Fill out Community Resource Map

PTACC 2 - Exploring the Role & Value of Harm Reduction in Deflection

Harm reduction refers to policies, programs, and practices that aim to minimize the negative health, social, and legal impact associated with drug use. Although often improperly labeled as 'enabling,' harm reduction is in fact cost-effective, evidence-based, and has a positive impact on individual and community health. Harm reduction does not attempt to minimize or ignore the real and tragic harm and danger associated with licit and illicit drug use. Harm reduction is focused on positive change and on working with people without judgement, coercion, discrimination, or requiring that they stop using drugs as a precondition of support. It is a movement for social justice rooted in respect for all humans, regardless of current or past drug use and/or sex work. This dynamic panel blends together the experience of individuals in recovery from a substance use disorder, those facilitating harm reduction practices in their community, and law enforcement.

Moderator: Mariel S. Hufnagel
Executive Director
Ammon Foundation
Linden, New Jersey

Speakers: Robert Childs, MPH
Technical Expert Lead
JBS International
North Bethesda, Maryland

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Melissia Larson
Law Enforcement Programs Manager
North Carolina Harm Reduction Coalition
Wilmington, North Carolina

Justin Kunzelman
Executive Director/Co-Founder
Rebel Recovery
West Palm Beach, Florida

Tuesday, November 12, 2019

7:00 am – 4:30 pm **PTACC Registration Desk Hours**

7:00-8:00 am **Breakfast and Networking**

8:00-8:45 am **Keynote Address**

Ms. Izquierdo will address SAFE Project's current initiatives by sharing her personal experience as a woman in long-term recovery from substance use disorder and justice involvement. Focusing on these initiatives, Izquierdo will share information about resources and approaches to pre-arrest diversion that can be used in communities to establish long-term sustainable outcomes.

Speaker: Brandee Izquierdo, MPA, CPRS
 Executive Director
 SAFEProject
 Baltimore, Maryland

8:45-9:30 am **Plenary Session**

Connecting the Dots –Opioid Use and Neuroscience: Implications for our Treatment System

We have made many advances in the understanding of brain development, the role that genes and environment play in addiction, and effective treatments for opioid use disorder (OUD). However, opportunities to better apply this knowledge with individuals with OUD abound. This plenary will connect the OUD-related disruption in an individual's neurocircuitry to their ability to prioritize beneficial behaviors over destructive ones and their ability to exert control over these behaviors even when associated with catastrophic consequences. These concepts will be reinforced through a compelling review of a composite example of a "day in the life" of a person with an OUD. Participants will have an opportunity to examine the many opioid-related activities individuals with OUD often experience each day and the potential impact on their ability to access treatment and recovery support. By connecting these dots, law enforcement, behavioral health, and other health and human service systems can contribute and more effectively support long-term recovery and other positive outcomes for this population.

Speaker: Pamela Petersen-Baston, MPA, MCAP, CPP
 Technical Expert Lead
 JBS International
 Bethesda, Maryland

9:30-9:50 am Networking Break

9:50-10:44 am Plenary Session

Learning About Critical Issues: The Need for Community, Diversity, and Equity, in Pre-Arrest Diversion

Community engagement is an essential part of the Police, Treatment, and Community Collaborative (PTACC) and successful pre-arrest deflection. Engaging these community members in a meaningful way can be hard. This session will offer practical strategies to engage people from different sectors and diverse races and ethnicities in a way that is respectful and equitable. We will include strategies to engage the community in designing and overseeing a diversion program, as well as models to engage individuals as participants in the services offered by the diversion program.

In this session, we define community as the residents, neighbors, and business people in the area where the diversion program will be located and most importantly the family members and individuals with lived experience of substance use and/or mental illness and/or involvement in the criminal justice system in connection with substance use or mental illness. We also include the organizations that represent these individuals – such as neighborhood groups, community advocacy groups, faith groups, and local business groups.

Moderator: Alexis Brimage-Major
 State Advocacy Manager
 Community Catalyst
 Boston, Massachusetts

Speakers: Rashad Saafir, PhD
 President/CEO
 Westside Community Triage and Wellness Center (Co-Founder)
 Bobby E. Wright Comprehensive Behavioral Health Center
 Chicago, Illinois

Robert Childs
 Technical Expert Lead
 JBS International, Inc.
 North Bethesda, Maryland

10:45-11:35 am Breakout Sessions

PTACC 1 - Strategic Action Planning: Exercises 3 & 4— Framework Self-Assessment & Collaboration Tool

Strategic planning stakeholder teams will use the Framework Self-Assessment & Collaboration Tools to identify gaps in and targets for collaborative efforts.

PTACC 2 – Unique Strategies and Approaches in Engaging Women in Deflection & Treatment – Starting at the Street Level

For women, the most common pathways into crime are sexual and physical abuse, poverty, homelessness, mental health issues, and substance abuse. This session will address the unique challenges and opportunities for the criminal justice and community treatment system(s) in working with justice-involved women. These systems were historically designed primarily by and for men. It is now generally accepted that women and girls have different and more complex needs than justice-involved men and working with them requires gender-responsive and trauma-informed approaches and services to be more effective.

Speakers: Leslie Balonick, MA, CRADC
Ammon Labs, Consultant
President, Balonick & Associates
Chicago, Illinois

Erin Pressel, MA., MBA, CCJP, CCDP
Chief Strategy & Business Development Officer
Gaudenzia
Norristown, Pennsylvania

Debora Black
Chief of Police
Prescott Police Department
Prescott, Arizona

11:40 am-1:15 pm Plenary Luncheon

Learning about Critical Issues: When Deflection Includes Children and Families

There are multiple strategies that caring adults can take that can provide hope for children and families with a loved one who has had an encounter with law enforcement. Community deflection stakeholder teams should include partner agencies specializing in prevention, crisis intervention, and family stabilization services in their pool of treatment resources.

Speakers: Sis Wenger
President/CEO
National Association for Children of Addiction
Kensington, Maryland

Liz Olszewski
Executive Director
Horses Healing Hearts
Boynton Beach, Florida

1:20-2:05 pm Breakout Sessions

PTACC 1 - Strategic Action Planning: Exercise 5 — Deflection Framework Tool

PTACC 2 - Option 1: Meeting the Housing Needs of the Deflection Population: Connecting with the Homeless and Recovery Housing Continuums

Many deflection programs report housing challenges for participants, with many at risk of homelessness or already experiencing homelessness. It is critical for law enforcement and treatment providers to connect people they are working with, who are experiencing housing instability or homelessness, with regional homeless continuums of care in order to access housing resources for participants in or attempting recovery. This workshop will offer best practices for connecting to these resources.

Speakers: Kim Keaton
 Director of Data and Analytics
 CSH
 Kansas City, Missouri

Rexanah Wyse, Esq.
 Policy and Program Analyst
 U.S. Interagency Council on Homelessness
 Washington, DC

2:10-2:55 pm Breakout Sessions

PTACC 1: Pre-Arrest Deflection: Implementation, Process, Evaluation, and Community Collaboration to Address the Opioid Epidemic

This workshop will present the pre-arrest Deflection program implemented by the Tucson Police Department, Pima County, Arizona. The presenter will cover the development and implementation of the deflection program, including identify/connect key decision-makers, develop partnerships, create implementation procedures, develop a monitoring and evaluation plan, and obtain funding. He will teach attendees strategies for generating potential solutions to common challenges and barriers to collaboration across different sectors, such as law enforcement and clinical treatment.

Speaker: Kevin Hall
 Assistant Chief
 Tucson Police Department
 Tucson, Arizona

PTACC 2 Option 1: National Standards for Peer Recovery Support

As more communities integrate peer support into pre-arrest diversion initiatives, there is greater need to adhere to best practices. National standards for peer recovery support service delivery were developed to help emerging and established peer programs to build capacity; improve performance by setting and measuring the achievement of standards; and to increase accountability of peer services providers to funders, the public, and the field. This workshop will explore the four major domains of the standards and dig deeper into the criteria and elements of performance. Examples of standards include: the program is grounded in the values of the recovery community—both local community and the national movement; the program has guidelines, policies, procedures, and practices related to ethics that are consistent with peer values, protecting both providers and recipients of peer services; and the program oversight is inclusive of and responsive to local communities of recovery.

Speaker: Patty McCarthy
 Executive Director
 Faces and Voices of Recovery
 Washington, DC

PTACC 2 Option 2: Embedding Equity and Diversity into Pre-Arrest Diversion

This practical session is designed to help sites with diverse communities ensure equitable outcomes for all. Attendees will learn about and discuss concrete steps for program design, implementation, and evaluation that could help reduce racial, ethnic, and socioeconomic disparities in the justice and health-care systems. Examples of these steps include conducting outreach using peers who reflect the demographics of the expected participants, training staff members of referring agencies in cultural competency, and putting mechanisms in place to collect data and report on measurable results.

Speaker: Alice Dembner
 Program Director for Substance Use Disorders and Justice-Involved Populations
 Community Catalyst
 Boston, Massachusetts

3:00-3:45 pm Breakout Sessions

PTACC 1: Strategic Action Planning: Exercise 6— Continue Work on the Solutions Action Plan

Using the outcomes identified in Exercise 1, sites will continue to work on the SAP.

PTACC 2 Option 1: Narrowing the Justice Net: How the CIT Model can Support Mental Health and Deflection

While well intentioned, many efforts to improve response to individuals experiencing mental health crises are expanding the role of police in provision of care. We will discuss how this may inadvertently, widen the justice system net and increase trauma, stigma, the risk of bad outcomes for all. We will demonstrate how the CIT model can provide a foundation to support crisis system development that promotes recovery and early deflection. The model supports communities in minimizing the need for police involvement, while also ensuring police are prepared to assist (and have deflection options) when needed.

Speakers: Carol Speed
 Systems Integration Consultant
 Criminal Justice and Behavioral Health
 Athena, Oregon

Amy Watson, Ph.D.
 Professor
 Jane Addams College of Social Work
 University of Illinois at Chicago
 Chicago, Illinois

PTACC 2 Option 2: Workforce Wellness and Compassion Fatigue

This session is designed for employees who work on the front lines in difficult situations. Personnel in probation, diversion, law enforcement, dispatch, EMS, and fire safety have unique work settings that are high stress, and jobs with high burnout rates. This session will give participants information on how to identify the signs of compassion fatigue, vicarious trauma, and burnout. In today's world many of us wear many hats; make a plan to change directions from living out-of-balance and on the edge to finding balance in your daily life.

Speaker: Libby Timmons, M.Ed.
Addictions and Employee Assistance Specialist
Libby Timmons Counseling
Tucson, Arizona

3:45-4:05 pm Networking Break

(PTACC 1 Sites can grab refreshments as they continue to work on their action planning tool)

4:05-4:30 pm Breakout Sessions

PTACC 1: Strategic Action Planning: Continue Action Planning

Sites will continue to work on their SAPs.

PTACC 2: Language Matters

It is vital to be the conscience of our language when speaking with a person who uses drugs, those in recovery, and the public at large. Why? Because language matters. This training was designed to help shift perspectives in an effort to better serve an already marginalized and disenfranchised population. The use of person-centered language challenges the pervasive stigma associated with the disease of addiction, which ultimately can change the way individuals are treated. When law enforcement officers use person-centered language, they become a missing link in the chain of the larger "recovery movement." Engaging individuals in productive conversations, providing the opportunity for linkage to recovery resources, and building rapport and credibility with their community builds a mutual respect that is currently missing. This session has three goals: first, to examine the power and effects language has; second, to uncover some of our own personal biases; and third, to identify stigmatizing words and offer non-pejorative replacements (using the Faces & Voices of Recovery (FAVOR) "Recovery Messaging" training from the early-2000's and recently released research from the University of Pennsylvania).

Speaker: Mariel S. Hufnagel, MPA, CPRS
Executive Director
Ammon Foundation
Linden, New Jersey

4:35-5:30 pm Breakout Sessions

PTACC 1 Strategic Action Planning: Continue Action Planning

Sites will continue to work on their SAP or fill out their "Report Out" form.

PTACC 2: The Trilogy - Treatment, Housing, and Recovery: Integration Guided by PTACC's Behavioral Health Principles

The PTACC Treatment, Housing, and Recovery Strategy Area is hosting a multi-disciplinary panel to discuss barriers to implementation and integration of a full continuum of treatment, housing, and recovery services. The panel will lead a discussion on how to overcome these barriers using strategies that are in alignment with PTACC's Behavioral Health Guiding Principles.

Speakers: Leslie Balonick, MA
Consultant, Ammon Labs
President, Balonick & Associates
Chicago, Illinois

Pam Peterson-Baston, MPA, MCAP, CPPP
Technical Expert Lead
JBS International
Bethesda, Maryland

Kim Keaton
Director of Data and Analytics
CSH
Kansas City, Missouri

Steve Valle, PhD
President
AdCare Criminal Justice Programs
East Freetown, Massachusetts

Wednesday, November 13, 2019

7:00 – 11:00 am **PTACC Registration Desk Hours**

7:30-9:15 am **Breakfast and Networking**

9:15-10:05 am **Plenary Session**

Diverted: One Life Saved

Join Maryland's former Senior Assistant States Attorney Rich Brueckner for a personal account of alcoholism, addiction, and incarceration. Mr. Brueckner will discuss his personal diversion, where these experiences have led him, and how they impacted his work for the State of Maryland. If you're wondering if diversion efforts are worth it, join us for a heartfelt tale and one example of why your work is so important!

Speaker: Richard J. Brueckner, Esq.
Former Senior Assistant State's Attorney for Maryland
RJB Law, LLC
Ocean City, Maryland

10:05-10:20 am Networking Break**10:25-12:00 pm – Break Out Sessions by Size of Community**

Each PTACC 1 team will have 5-10 minutes to report on the challenges their sites are facing, the pathway they chose to address those challenges, and what success will look like.

Group 1: *Small*

Facilitator: Michelle Webb
Manager, Public Safety Diversion Programs
Longmont Department of Public Safety
Longmont, Colorado

Group 2: *Medium - Large*

Facilitator: Aviva Kurash
Sr. Program Manager
International Association of Chiefs of Police
Alexandria, Virginia

12:00-12:30 pm Plenary Session

“State of the State” and Closing Remarks

Speaker: Jack O’Donnell
CEO
C4 Recovery Foundation
Tucson, Arizona

Jac Charlier
Executive Director
TASC’s Center for Health and Justice
Chicago, Illinois