



## **Solutions Action Plan (SAP)**

2<sup>nd</sup> Annual Deflection and Pre-Arrest Diversion  
Field-Wide Conference

December 10-13, 2019

Community/Jurisdiction: \_\_\_\_\_



CENTER FOR  
**HEALTH & JUSTICE**  
AT TASC

## Deflection/Pre-Arrest Diversion Solutions Action Plan (SAP)

### Team Community/Jurisdiction Contact Information

<b>Team Community/Jurisdiction:</b>	<b>State:</b>
<b>Name of Primary Contact(s):</b>	
<b>Title(s):</b>	
<b>Phone(s):</b>	
<b>Email(s):</b>	

### Team Members

(Please enter the name, title, and email address for each team member.)

TEAM MEMBER NAME	TITLE	EMAIL

**CHJ Principles of Modern Criminal Justice Systems Change (v. 2019)**

- I. **Building a more just justice system is foundational: “*There is no justice without justice*”**
  - a. Reducing crime is the goal
  - b. Cost savings are important
  - c. Inclusion of the view of community voices is critical
  - d. Reducing racial, ethnic, gender, economic, and geographical disparity is foundational
- II. **Every part of the system (criminal justice, substance use and mental health, health care, community) has an important role to play in building a more just justice system**
  - a. The change is systemic in nature and requires a systems approach to change that can be scaled up to uniquely fit the context, scale, and scope a community/jurisdiction
  - b. Justice leaders –appointed and elected both -should use their convening authority to initiate systems change and ensure collaboration
- III. **No one should go farther into the justice system than necessary**
  - a. Provide screening, assessment, and interventions as early as possible - including prior to justice system contact
  - b. The community may be the best place to treat substance use and mental health issues
- IV. **Recovery from drug use reduces crime and addresses mental health, thereby reducing the likelihood of future contact with the criminal justice system**
  - a. See every person in the justice system as a potential candidate for substance use and mental health intervention
  - b. Justice system interventions must align with the chronic nature of addiction based on science and research
  - c. Early screening protects limited resources –screen in *and* out of limited substance use and mental health capacity
  - d. Screen for mental health as co-occurring with substance abuse
  - e. Assessment drives service –match risk and need, apply Responsivity
  - f. A neutral system linkage specialized case management infrastructure is required to ensure access, retention and completion in services, and movement into recovery
  - g. Build sufficient and appropriate capacity to meet the criminogenic and behavioral health needs of the justice-involved population

- h. Utilize service providers that employ evidence-based and promising practices appropriate to the criminal justice substance use and mental health population, including those that are gender and culturally responsive

**V. Metrics are integral to a more just justice system**

- a. Once agreement on the problem/challenge is reached, use data to verify if the problem/challenge actually exists and to define its features – scale, scope, and time.
- b. Agree on shared outcomes to the problem/challenge that work for the justice, substance use and mental health, and community systems together
- c. Broadly share data collected
- d. Use metrics for shared systems-level decision-making
- e. Hold the system accountable to the shared outcomes by using the metrics
- f. Create a rapid-cycle feedback loop to direct, steer, and guide
- g. Evaluate efforts for system-wide impact as the change sought is systemic in nature

**VI. Ensuring funding to start-up and being sustainable is a must**

- a. Leave no money on the table
- b. Medicaid - consider Medicaid Administrative Claiming (MAC) and Targeted Case Management (TCM), as well as 1115 Waivers
- c. Medicare
- d. Subsidized insurance on the “federal marketplace”
- e. Veteran’s benefits
- f. State or county funding for low-income adults
- g. Foundations
- h. Business models including non-profits

**Section 1. FIRST THINGS FIRST: Why do this? Why Should Anybody Support This?**

<b>I. Write down your agreed upon problem you are trying to solve/challenge you are trying to address</b>
<b>II. What data do you have demonstrating that this is in fact a problem/challenge?</b>
<b>III. What is the purpose of doing your new/expanded initiative?</b>
<b>IV. What would success look like if your problem/challenge were (re)solved?</b>

<b>V. Write your <u>system-wide</u> agreed upon outcome(s)—metric(s) of success.</b>
Outcome 1:
Outcome 2:
Outcome 3:
Outcome 4:

**Section 2. TAKING INVENTORY: What's Going on Right Now?**

**VI. For sites with currently operational deflection/PAD programs: Which deflection/PAD pathways are you already implementing? (Check all that apply. Refer to PTACC's Visual on the Five Pathways.)**

- |  |   |
|--|---|
| <input type="checkbox"/> Self-Referral   | <input type="checkbox"/> Officer Prevention   |
| <input type="checkbox"/> Active Outreach | <input type="checkbox"/> Officer Intervention |
| <input type="checkbox"/> Naloxone Plus   |   |

**VII. Complete your Community Partner (Resource/Asset) Map. (This is the worksheet with the circle in the middle surrounded by squares)**

Use **black** ink to identify those organizations or agencies with whom you already partner (for a current PAD program or other initiative) and **red** ink for those with whom you wish to partner with have for your current partners in your deflection/PAD initiative; use red for your desired or potential partners in your initiative (Attach to your SAP)

**Partners and Stakeholders to Consider:**

- |  |  |
|--|--|
| <input type="checkbox"/> Law enforcement                     | <input type="checkbox"/> Peers                     |
| <input type="checkbox"/> Fire                                | <input type="checkbox"/> Researchers               |
| <input type="checkbox"/> EMS                                 | <input type="checkbox"/> Policy makers             |
| <input type="checkbox"/> Treatment providers – SUD           | <input type="checkbox"/> Crime victim groups       |
| <input type="checkbox"/> Treatment providers – MH            | <input type="checkbox"/> Racial equity groups      |
| <input type="checkbox"/> Community/Civic groups              | <input type="checkbox"/> Business community        |
| <input type="checkbox"/> Community associations              | <input type="checkbox"/> Religious/faith community |
| <input type="checkbox"/> Hospitals                           |  |
| <input type="checkbox"/> Recovery community/lived experience |  |

- VI. Complete the NLC *Framework and Self-Assessment for a Strong Diversion Program* form**  
(Attach to your Solutions Action Plan)
  
- VII. Complete the GMU Collaboration Tool** (aka: *How are you doing on your collaborations?*)  
(Attach to your Solutions Action Plan)

Community/Jurisdiction: \_\_\_\_\_

### **Section 3. THINKING IT THROUGH: Measure Twice, Cut Once**

**VIII. Complete the Center for Health and Justice *Law Enforcement Deflection Frameworks Decision Making Tool for Police Leaders***  
(Attach to your Solutions Action Plan)

**IX. Thinking about your Deflection/PAD “*Capacity to Act Triangle*”**  
(Facilitators will work with the teams on this exercise.)

Δ Deflect/Divert to What?

- Behavioral health capacity to treat including:
  - Modalities – OP/IOP/Detox/Residential/Crisis Center
  - Availability & Accessibility
  - Time to treat – Treatment on Demand?

Δ Willingness to Deflect/Divert to scale?

- Law enforcement capacity to do deflection/PAD

Δ Community buy-in and support

Use the blank space below to jot down notes on each node of the “Capacity to Act Triangle”

Community/Jurisdiction:



**Section 4. DECIDING ON WHAT TO DO: Time to Refine**

**\*\*NOTE:** *At this stage of the process, review, revisit, and revise your initial thinking and the work you did in sections 1, 2, and 3 prior to proceeding further.*

**X. Which deflection/PAD Pathways have you decided to develop/add?**

Check all that apply. Include any relevant comments. Refer to the PTACC 5 Pathway Visual.

Pathway	Comments
<input type="checkbox"/> Self-Referral	
<input type="checkbox"/> Active Outreach	
<input type="checkbox"/> Naloxone Plus	
<input type="checkbox"/> Officer Prevention	
<input type="checkbox"/> Officer Intervention	

**XI. Copy your outcome from Section 1, Question V. Develop your strategy(ies) to achieve your system-wide agreed upon shared outcomes – metrics of your success.**

<b>Outcome 1:</b>
Strategy 1:
Strategy 2:
Strategy 3:
Strategy 4:

Community/Jurisdiction:
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**XII. Copy your outcome from Section 1, Question V. Develop your strategy(ies) to achieve your system-wide agreed upon shared outcomes – metrics of your success.**

<b>Outcome 2:</b>
Strategy 1:
Strategy 2:
Strategy 3:
Strategy 4:

**XIII. Copy your outcome from Section 1, Question V. Develop your strategy(ies) to achieve your system-wide agreed upon shared outcomes – metrics of your success.**

<b>Outcome 3:</b>
Strategy 1:
Strategy 2:
Strategy 3:
Strategy 4:

**XIV. Copy your outcome from Section 1, Question V. Develop your strategy(ies) to achieve your system-wide agreed upon shared outcomes – metrics of your success**

<b>Outcome 4:</b>
Strategy 1:
Strategy 2:
Strategy 3:
Strategy 4:

Community/Jurisdiction:
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**Deflection/Pre-Arrest Diversion SAP Outcome & Strategy Worksheet**

*Copy from Section 4, Questions XI - XIV*

*(Write down one of your outcomes the strategy you want to work on to achieve that outcome.)*

<b>Outcome #</b> ____:
<b>Strategy #</b> ____:

<b><u>Briefly state the main...</u></b>
<b><u>...reason this strategy will work:</u></b>
<b><u>...thing this strategy has going for it:</u></b>
<b><u>...obstacle to this strategy:</u></b>
<b><u>...threat to this strategy:</u></b>

**Time Frames. Create your own time frames as appropriate:**

S = Short term actions: What do you plan to start/complete in the next 60 days?

M = Medium term actions: What do you plan to start/complete in the next 180 days?

L = Long term actions: What do you plan to start/complete in the next 365 days/1 year?

**\*Status Options:** Planning (Stages) - Started - Ongoing – Completed – Paused – Derferred (Stopped)

Priority	Action Step	Resources	Who	Time Frame	Status

Community/Jurisdiction:
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**Section 5. MOVING TOWARD SUCCESS: Key Questions for Implementation**

**I. How will you evaluate your effort?** (Include who will help you with data collection and evaluation.)

a.
b.
c.

**II. How will you create a *feedback loop* and *adjustment mechanism* for your initiative at 30 days, 90 days, and 180 days?** Create your own time frames as appropriate:

30)
90)
180)

**III. How will you prevent and respond to racial, ethnic, and gender disparities in your initiative?**

a.
b.
c.

Community/Jurisdiction:

**IV. How will you fund your initiative?**

a.
b.
c.

**V. How will you sustain your initiative?**

a.
b.
c.

**VI. How will you *recognize and celebrate* your initiative?**

a.
b.
c.

Community/Jurisdiction:



**VII. What is the media plan for your initiative?**

a.
b.
c.

**VIII. What *legal considerations* are needed for your initiative?**

a.
b.
c.

**IX. What *political issues* exist for your initiative?**

a.
b.
c.

Community/Jurisdiction:

**X. What is missing from your SAP?** This section is open for your team to add items, tasks, activities, and thoughts

a.
b.
c.

## **Congratulations!**

*You have completed the Solutions Action Plan for your community's deflection or pre-arrest diversion initiative.*

*Your final tasks:*

- a. Work on your "Report Out" form (to be provided)*
- b. Congratulate yourself and your team members*
- c. Celebrate your team's work*
- d. Rest*
- e. Upon your return home...use this plan to hit the ground running!*

Community/Jurisdiction: