



2023 National Deflection & Pre-Arrest Diversion Summit



Denver, Colorado | October 3 - 6, 2023



#PTACC2023

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TUESDAY, OCTOBER 3



8:00 AM - 9:00 AM

Registration

Location: Grand Ballroom Foyer

9:00 AM - 9:30 AM

Welcome from the PTACC Executive Director

Location: Grand Ballroom 2-4

Speaker: Jac Charlier, PTACC Executive Director

A warm welcome to the 2023 PTACC National Deflection and Pre-Arrest Diversion Summit faculty and attendees.

9:30 AM - 10:30 AM

Pathways in Practice

Location: Grand Ballroom 2-4

Speakers: Karen Maline, International Association of Chiefs of Police; Tiarra Bryant, LEAD Support Bureau; Mark Fontaine, Civil Citation Network; Brittney Garrett, Police Assisted Addiction and Recovery Initiative; Dan Meloy, O2SL and QRT National; Chris Richardson, Denver Police Department

This session will provide an overview of the six pathways of deflection and include a panel discussion with thought leaders from the deflection field. This interactive session will include the opportunity for questions from the audience.

10:30 AM - 10:45 AM

Morning Break

10:45 AM - 11:45 AM

Workshops

Pathways & Programs: Lessons Learned from Three LEAD Programs at Different Stages of Growth

Location: Crystal Ballroom 1

Speakers: Adam Vose-O'Neal, Brandeis University; Marie Kerrin, NAMI New Orleans; Hailey Richards, Washtenaw County Sheriff's Office

In this moderated panel, deflection practitioners will share lessons learned from three LEAD sites at different levels of development. This moderated panel will provide first-hand perspectives from LEAD program managers in Washtenaw County, Michigan, and New Orleans, a police sergeant from Albany, New York, and a LEAD evaluator also from Albany. Washtenaw County's program is under two years old, LEAD New Orleans is recovering and growing after a defunct phase, and LEAD Albany is the third oldest program in the country. Panelists will compare and contrast the differences in program approaches and policies, including referral streams and collaboration efforts across silos.

Many community and policy stakeholders have begun considering alternative policing models, such as LEAD, that shift away from a dependence on arrest and incarceration towards an evidence-based public health and racial equity approach. Understanding facilitators and barriers to success as experienced by policymakers, police officers, and program participants can help jurisdiction's better structure and implement LEAD and other deflection programs.

TUESDAY, OCTOBER 3



10:45 AM - 11:45 AM

Workshops

Colorado Spotlight: Denver Early Intervention Response Initiatives

Location: Colorado Ballroom 1-3

Speakers: Tien Tong, Denver Department of Public Safety; Chris Richardson, LCSW CAS, Wellpower; Mandy Fiegel, Denver Police Department; Carlon Manuel, Denver Department of Public Safety

Denver has implemented several evidence-based or evidence-informed early intervention police-civilian partnership initiatives in the past 7+ years that support concepts of deflection and pre-arrest diversion.

This workshop will provide an overview of Denver early intervention response initiatives including the Co-Responder program; the Substance Use Navigator (SUN); the Law Enforcement Assisted Diversion (LEAD) program; the Early-Intervention Team (EIT); the Support Team Assisted Response (STAR); Outreach Care Coordinators; and the Assessment, Intake and Diversion (AID) Center.

Creating a Culturally Responsive Organization: Diversity Equity, Inclusion and Belonging

Location: Crystal Ballroom 3

Speaker: Zina Rodriguez, Z&D Consulting

This workshop will promote health equity by encouraging participants to co-create more inclusive environments by addressing how social injustice and disparity of care has impacted historically underrepresented communities. Participants will learn how to identify areas for growth and develop an action plan to address inequities within their own organizations.

Diverse Partners, Common Goal: Public Health and Public Safety Success Story of Partnerships, Best Practices, and Reducing Overdoses

Location: Grand Ballroom 2-4

Speakers: Jason Piotrowski, New Jersey State Police; Daniel Regenye, Ocean County Health Department; Kimberly L. Reilly, Ocean County Health Department; Christopher Jakim, HIDTA; Nava Bastola, CDC Foundation; Sarah Ali, CDC Foundation

Understanding the evolving nature of the overdose epidemic is a significant challenge for public health and public safety. Multi-sector collaboration offers the opportunity to work across silos and is proposed as a best practice to mitigate community drug harm. Although some jurisdictions have strong collaboration, many can benefit by further exploring how to share expertise and maximize impact. This session provides an overview of the partnership between the New Jersey State Police (NJSP), the Ocean County Health Department (OCHD), and the Overdose Response Strategy (ORS) to share best practices and reduce overdoses, integrating strategies.

This session features multi-sector and multi-level panelists describing the integration of cross-sector collaboration strategies through NJ's partnership around referral, deflection, and proactive outreach. Such approaches can contribute to community context and situational awareness, systems-level thinking, and information sharing across a network to reduce the overdose epidemic.

TUESDAY, OCTOBER 3



11:45 AM - 12:30 PM

Networking Lunch

Location: Grand Ballroom 2-4

Lunch will be provided in Grand Ballroom 1 and seating is provided in Grand Ballroom 2-4.

12:30 PM - 1:05 PM

Afternoon Plenary

Featured Summit Speaker: Got Advocacy? Simple Strategies to Master the Art of Political Advocacy for Deflection

Location: Grand Ballroom 2-4

Speaker: Hector Balderas, PTACC National Strategy Advisor, President of Northern New Mexico College, Former New Mexico Attorney General

Lessons and fun anecdotes from a successful political veteran who believes everyone has something powerful to say. No matter what role you play in deflection, you too can be, and indeed already are, an advocate for our field and movement. You and your deflection teams have a story to tell through your work and about its value to your community, but to do that you will need to deliver your message as clearly and concisely as possible. Telling your powerful deflection stories and substantiating them with clear statistics can increase the impact of your case. Finally, especially during this time when the work of deflection is very much needed in communities across the country, advocating for justice is critical to where we go next in our field and for our nation.

1:05 PM - 1:20 PM

Break

1:20 PM - 2:20 PM

Workshops

Pathways & Programs: Juvenile Deflection and Pre-Arrest Initiatives: Reducing Arrests, Building Community

Location: Grand Ballroom 2-4

Speakers: Peria Duncan, Civil Citation Network; Rich Bowlen, Cordata; Jeffrey Ralph, Justice Works

In this session, a panel of juvenile deflection and youth services experts will provide an overall understanding of the burgeoning field of juvenile deflection programs with special emphasis on juvenile civil citation programs and supportive and wraparound services. Panel members will describe the five main components of a successful program and provide a list of benefits of juvenile deflection. They will also highlight the resources gained from the collaboration of community partners needed for developing and operating such a program.

Panel members represent a wide range of experience in youth services, the justice system, the behavioral health system, and child welfare, which is representative of the model. Much of the information provided is also applicable to adult programs. We encourage anyone who is considering developing and implementing a juvenile civil citation or deflection program, or who might want to expand this initiative to their adult program, as well as anyone interested in learning about juvenile deflection, to attend this important presentation.

TUESDAY, OCTOBER 3



1:20 PM - 2:20 PM

Workshops

Colorado Spotlight: Tensions between the Mental Health and Criminal Justice Systems

Location: Crystal Ballroom 1

Speaker: Leora Joseph, Director of the Office of Civil and Forensic Mental Health

The Office of Civil and Forensic Mental Health (OCFMH) operates at the intersection of the mental health and criminal justice systems by providing a continuum of mental health care that includes pre-trial competency restoration services, inpatient hospitalization and soon, transition homes for community-based care. One of the office's biggest challenges is the waitlist for inpatient competency restoration services, which has exploded in the wake of the pandemic.

This transparent and honest presentation will outline the problem the state is facing in a way everyone can understand. It will also outline solutions and new initiatives the office is working on to help Coloradans get the services they need in a timely manner. The session will invite collaboration between the audience and challenge everyone to consider how they can be part of the solution.

Research and Evaluation: How to Do It Right and Why You Should

Location: Colorado Ballroom 1-3

Speakers: Sarah Manchak, University of Cincinnati; Kimberly Sperber, Talbert House; Kelly Firesheets, Cordata; Meagan Guthrie, Hamilton County Office of Addiction Response.

This moderated panel features collaborators in this effort from Hamilton County, OH — home of the nation's first Quick Response Team. The panel will discuss the importance of (a) strong researcher-practitioner partnerships and how to develop and maintain them, (b) systematic data collection and data management, (c) expanding the scope of evaluation and research beyond funding performance measures, and (d) pushing the envelope to standardize language, measurement, and outcomes in deflection research. The presenters will offer some concrete strategies for attendees that are grounded in their own experiences from several evaluation projects within the State of Ohio (and beyond) and best practices in program evaluation and implementation.

The Future of Law Enforcement and Public Health Interventions

Location: Crystal Ballroom 3

Speaker: Barry Goetz, PhD, Western Michigan University; Jon Ross, TASC Center for Health & Justice; Kelly Burke, International Association of Chiefs of Police; Koren VanderWeele, TASC Center for Health & Justice

There appears to be a shifting away from police officers acting as agents of social outreach in favor of a reliance on trained social work or human service professionals. Other communities are now opting for non-police or community response methods. Why is this the case? To answer this question, this session will look at three policy frames for implementing law enforcement and public health (LEPH) interventions, each representing a distinct historical period of reform; community policing, police-based Crisis Intervention Teams, and co-response models.

Although we have come a long way in how the police handle encounters with vulnerable populations, we have also moved away from the officer as outreach-catalyst or trained interventionist roles. Police remain the round-the-clock default service provider in many communities. The future of LEPH approaches may depend on the willingness of the police to embrace a broader social service role.

TUESDAY, OCTOBER 3



2:20 PM – 2:35 PM

Afternoon Break

2:35 PM – 3:45 PM

Peer-to-Peer Group Discussion

Location: Grand Ballroom 2-4

Practitioners from the fields listed below will meet with their colleagues for a peer-to-peer discussion on their work regarding deflection and pre-arrest diversion efforts and their roles in those efforts. The session is designed to encourage and promote cross-site collaboration, provide new knowledge, and support peer-to-peer learning. Colleagues who currently work in this field will facilitate the discussions.

Affinity Groups:

- 1) **Public Safety:** first responders (law enforcement and fire/EMS) and justice system stakeholders (prosecutors, public defenders, judges, reentry professionals, community corrections)
- 2) **Behavioral Health and Support Service:** providers of treatment, recovery support, and wrap-around services, including case managers and peers
- 3) **Community:** impacted neighborhoods, people with lived experience (justice- involved, recovery community, and children and family of SUDs), civic and faith groups, business leaders
- 4) **Program Managers/Administrators:** individuals responsible for the day-to-day management of the program
- 5) **Researchers:** research partners who assist sites with data collection, evaluation, and reporting
- 6) **Policy Makers/Elected Officials:** elected or appointed municipal and county officials who participate in the planning, management, and sustainability of deflection and pre- arrest diversion programs

3:45 PM – 4:00 PM

Afternoon Break

4:00 PM – 5:00 PM

Peer-to-Peer Group Report Outs: Lessons Learned

Location: Grand Ballroom 2-4

5:00 PM - 6:30 PM

PTACC Executive Director's Deflection Co-Founders Community Collaborative Reception

Location: Grand Ballroom 1, Grand Ballroom Foyer

Come celebrate our opening day with friends and colleagues. Light snacks and one complimentary beverage (beverages also available for purchase) hosted by PTACC Executive Director Jac Charlier.

NO-COST PTACC RESOURCE SUITE

ptaccollaborative.org/ptacc-suite/

Access the extensive resource library including:
The 6 Pathways, Guiding Principles of Deflection, Core Data Metrics,
Action Items to Advance Equity in Deflection and more.

WEDNESDAY, OCTOBER 4



8:00 AM – 8:45 AM

BJA COSSUP Site Meeting (Invitation Only)

Location: Grand Ballroom 2-4

All BJA-funded COSSUP sites will convene for a working session. This is a closed session. Grand Ballroom 2-4 will be closed to other attendees until 8:45am.

8:00 AM - 9:00 AM

Registration

Location: Grand Ballroom Foyer

9:00 AM - 9:45 AM

Morning Plenary

Featured Summit Speaker: Chief Celisa Lehew -- Women in Police Leadership: Deflection, Empathy, and the Power of Community

Location: Grand Ballroom 2-4

Speaker: Chief Celisa Lehew, Chapel Hill, NC

Chapel Hill, N.C. Police Chief Celisa Lehew will share her passion for reimagining policing into a progressive, holistic service that supports the overall health of a community. She'll discuss her experience leading a Crisis Team that has been woven into the fabric of the Chapel Hill Police Department for the past 50 years and outline ways to leverage the power of your own community.

9:45 AM – 10:00 AM

Morning Break

10:00 AM - 11:00 AM

Workshops

Pathways & Programs: The Community Responder Model: How a Civilian First Response Can Improve Outcomes for Officers

Location: Crystal Ballroom 1

Speakers: Carleigh Sallon, The Council of State Governments Justice Center; Chief Paul Pazen (Ret.), Denver Police Department; Chief Tom Thompson, Sinclair Community College Police Department

Today, law enforcement is expected to respond to the vast majority of 911 calls, including low priority non-violent issues, putting a significant strain on individual officers and agency-wide resources. This session will explore how localities are reducing the burden on law enforcement by establishing a new branch of civilian first responders that can be safely dispatched in response to specific types of 911 calls related to non-criminal, non-violent issues in the community. Local police leaders will share their own experiences with civilian first responders, providing an overview of how these models are improving outcomes for their officers and the communities they serve.

Coloring Inside the Lines: How to Run an Effective and Ethical Diversion Program

Location: Crystal Ballroom 3

Speakers: Scott A. Coffina, Pietragallo; Melissa O'Mara, Burlington County, NJ Prosecutor's Office

This session will focus on two subjects: (1) how to run an effective police-led intervention program, through varied creative outreach activities that meet people where they are, and (2) how to operate a program that avoids ethical pitfalls that can plague the treatment industry and can undermine the reputation of the program and the agency running it. Topics will include choosing and vetting good partners, the Eliminating Kickbacks in Recovery Act, support for police and recovery coaches operating the program, oversight, transparency and accountability.

WEDNESDAY, OCTOBER 4



10:00 AM - 11:00 AM

Workshops

From Chief to Officer: Practical Strategies from the Field, Creating Organizational Culture to Obtain First Responder Buy-in

Location: Colorado Ballroom 1-3

Speakers: Kevin Hall, Tucson Police Department; Loren "Reese" Layton, Tucson Police Department

In July 2018, the Tucson Police Department (TPD) implemented a comprehensive deflection program to address, in an innovative but meaningful way, substance misuse while minimizing recognized collateral problems created by the traditional police approach of arrest and incarceration. A significant hurdle to overcome was achieving investment and buy-in from the officers who were given the discretion to arrest or deflect.

A moderated panel will discuss the effectiveness of, and lessons learned from implementing the TPD Deflection Program. The panel will discuss organizational culture in policing, approaches to change, and practical strategies from the perspectives of a leader in a police department and an officer who has embraced deflection. They will also discuss program successes, strengths, challenges, and lessons learned in implementing and sustaining the program in a major city police department.

Using Data to BRIDGE Communities, Law Enforcement and Public Health

Location: Grand Ballroom 2-4

Speakers: Aimee Shadwick, Director, RecoveryOhio, Office of Ohio Governor Mike Dewine; Richard Meadows, State Coordinator, Law Enforcement Support Office, Ohio Department of Public Safety

In this session, Aimee Shadwick will discuss how RecoveryOhio partners with communities across the state to reduce overdose deaths and other consequences of the opioid epidemic. Aimee will explain how Ohio is combining data from various departments and sources to create a publicly available data dashboard.

Richard Meadows will discuss Operation BRIDGE (Bridging Recovery and Interdiction Data Gathering Enforcement), a research-based initiative that compliments Ohio's deflection efforts by providing enhanced support to communities and individuals most at risk of overdose. The panelists will reflect on the barriers and facilitators to this kind of collaboration, and discuss how deflection initiatives can partner with state departments to have broader, more equitable impact.

11:00 AM - 11:15 AM

Morning Break

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WEDNESDAY, OCTOBER 4



11:15 AM - 12:15 PM

Workshops

Pathways & Programs: Solutions from D.A.R.T. – The Nation's First Naloxone-Plus Deflection Pathway Program

Location: Colorado Ballroom 1-3

Speakers: Lieutenant Steve Rogers, Lucas County Sheriff's Office D.A.R.T.; Counselor Tamme Smith, Lucas County Sheriff's Office D.A.R.T.; D/S Karl Schwemley, Lucas County Sheriff's Office D.A.R.T.; D/S Shawn McMahon, Lucas County Sheriff's Office D.A.R.T.

This moderated presentation will outline the successes and challenges faced by the Lucas County Sheriff's Office (Toledo, OH) D.A.R.T unit as they implemented the Naloxone-Plus Pathway and Active Outreach Pathway toward deflection. The panel will discuss guidelines to the successful implementation of their strategies for linking individuals to treatment, the development of better relationships between law enforcement and the community, as well as enhanced collaborative relationships between community stakeholders which have maximized their community impact.

The panel will highlight collaboration across silos, multipathway approaches, and shared learning. They will offer a unique way of doing deflection to serve people and offer practical solutions and tangible ideas for deflection practitioners. Participants will walk away with a better understanding of the development of a Naloxone-Plus and Active Outreach Deflection Pathway as they prepare to evaluate their community's needs and community stakeholders. Participants will also be provided with resources to better complete a comparison analysis of the best model for their community.

Making Data Matter: Prioritizing Data Collection as a Strategy to Build Community Capacity

Location: Crystal Ballroom 1

Speakers: Sean Varano, Kelley Research Associates and Roger Williams University; Pamela Kelley, Kelley Research Associates and Stonehill College; Vicky Butler, Plymouth County Outreach

Community collaborations often have a hard time getting off the ground and an even harder time sustaining their efforts. Experience indicates data can be an anchor point of effective community collaborations. Effective data collection permits the development of standardized languages for describing problems, tracking trends, and documenting critical outcomes. Data also facilitates asking the right questions that promote program enhancement. The presenters will demonstrate how early commitments in data collection were critical to the implementation and expansion of local efforts to address the opioid overdose crisis.

Shifting the Paradigm: Key Elements for Trauma-Informed Care

Location: Grand Ballroom 2-4

Speakers: April Steen, PhD, LCSW, Warner University; Kimberly Bartasavage, DCJ, Warner University

What is trauma-informed care and how can it assist in growing restorative/deflection programs? There is growing national and international research that demonstrates a strong correlation between justice-involved youth and adverse childhood experiences. Research supports that helping professions are at risk of experiencing compassion fatigue. How does all this exposure to trauma impact those trying to make a difference in communities? This session will provide a brief overview of these topics and provide tools for managing traumatic stress of first responders and other helping professionals.

WEDNESDAY, OCTOBER 4



12:15 PM - 1:00 PM

Networking Lunch

Location: Grand Ballrooms 1 and 2-4

Lunch will be provided in Grand Ballroom 1 and seating is provided in Grand Ballroom 2-4.

1:00 PM - 1:35 PM

Afternoon Plenary

Summit Keynote Speaker: Bureau of Justice Assistance Director Karhlton F. Moore

Location: Grand Ballroom 2-4

Speaker: Bureau of Justice Assistance Director Karhlton F. Moore

BJA Director Karhlton F. Moore will describe the remarkable growth of pre-arrest diversion and deflection programs over the past decade and will detail how they have transformed the criminal justice system's response to people with substance use disorder and mental health conditions. He will discuss BJA's role in supporting and promoting growth.

1:35 PM - 1:50 PM

Break

1:50 PM - 2:50 PM

Workshops

Pathways & Programs: FAN REDIRECT Program: Changing Lives, Perceptions and Communities

Location: Crystal Ballroom 1

Speakers: Emma Ates, Families Against Narcotics; Mark Hansel, Families Against Narcotics; Frankee Walker, Families Against Narcotics

Law enforcement, prosecutors, social service providers, and other community stakeholders should work together to more effectively meet the needs of substance users through community-based, harm reduction-framed care.

Families Against Narcotics' REDIRECT pre-arrest deflection program offers a robust and effective alternative to prosecution and incarceration for individuals who have committed low-level, drug-related offenses. REDIRECT Case Managers provide intensive, one-on-one, substance use-focused case management services to substance users, supporting them and helping them address specific needs, achieve stated goals, improve their quality of life, and increase their self-sufficiency. As a result, crime and recidivism are reduced, the community becomes safer, relationships between law enforcement and the general public improve, and the stigma surrounding addiction is reduced. Two members of the REDIRECT team will explain how the program came to be, how it works, and why it's so important in today's world.

BJA COSSUP Site Meeting (Invitation Only)

Location: Grand Ballroom 2-4

All BJA-funded COSSUP sites will convene for a working session. This is a closed session.

WEDNESDAY, OCTOBER



1:50 PM - 2:50 PM

Workshops

International: Where are the Police? Policing and Harm Reduction - the Right Intervention at the Right Time

Location: Colorado Ballroom 1-3

Speakers: Meg Jones, Cranstoun; Darren Nicholas, Cranstoun

The intersection of policing and public health is crucial to support people away from the criminal justice system, subsequently reducing harm, reducing crime and reducing cost to society. Drawing on the expertise of developing and delivering services and interventions in the UK, Cranstoun asks 'where are the police' in harm reduction and present what good looks like when working with the police and partners to support people with the right intervention at the right time.

Within the confines of the current legal framework, Cranstoun have sought to deliver a public health and compassionate approach to people who come into contact with the criminal justice system. Cranstoun presents a whole system approach that can be used by any police force, anywhere in the world to provide the right intervention at the right time. The session will focus on practical examples of challenges, learning and show how our services continually evolve based on the experiences of those we support.

Just Like Dating: Moving from the Theory of Collaboration into Action

Location: Crystal Ballroom 3

Speakers: Matthew Rudd, Cumberland County Prosecutor's Office; Maritt Peterson, Pinnacle Treatment Centers

"The opposite of addiction is community," Johann Hari's brilliant theory has been backed by multiple studies indicating the healing power of interpersonal connection. While this principle was initially used to treat addiction, it is also applicable to understanding the needs of our communities. Creating connections and relationships can be difficult due to fear of rejection, judgment, and stigma to name a few barriers. In this session, we will provide actionable steps to break down the theory of collaboration into practical application, using the elements of the Strategic Prevention Framework: Assessment, Capacity, Planning, Implementation, and Evaluation and how each relates to a contextual approach. Using the metaphor of dating will help associate the concepts on how to move from wishful thinking to the excitement of a fulfilling relationship. Our goal is to help participants leave the summit with a clear plan of how to maximize relational collaboration when accomplishing your goals in whatever area you aim to create change.

2:50 PM - 3:15 PM

Afternoon Break

WEDNESDAY, OCTOBER 4



3:15 PM - 4:15 PM

Workshops

Pathways & Programs: Combating Fatal Overdoses: A Data-Driven and Multidisciplinary Approach to All Six Deflection Pathways

Location: Grand Ballroom 2-4

Speakers: Meagan Guthrie, Hamilton County Office of Addiction Response; Captain Tom Fallon, Hamilton County Heroin Task Force

The Office of Addiction Response combats overdoses and overdose deaths by utilizing cross-sector planning and collaboration. In October 2022, Hamilton County was awarded a COSSUP to launch a first-of-its-kind pilot to involve all six deflection pathways as a referral source to a single, co-responder program. Hamilton County's Co-Responder Deflection Pilot (HC CORE) is a collaborative, co-responder intervention to assist individuals with substance use disorders, mental health disorders, or homelessness.

In this session, presenters will highlight the innovative method to identify and catalog services in target areas and how to create a coordinated pathway to care by sharing and maximizing outreach data. They will also discuss the development of the HC CORE initiative, methods of data collection, sharing mechanisms, and the key metrics of success for their work.

Identifying Initial Ingredients: Making a Prosecutor Led Deflection Program from Scratch

Location: Crystal Ballroom 3

Speakers: Caleb Kramer, Augusta Co. Commonwealth's Attorney; Jack Belcher, Pathways Program; Timothy Martin, Augusta Co. Commonwealth's Attorney; Alice Woods, Pathways Program; Ashleigh Simmons, Augusta Co. Commonwealth's Attorney

This workshop, open to all participants, will cover how to build a deflection program for a semi-rural community. Speakers will present the Pathways Program and cover seven key components to help attendees establish or enhance their own deflection program.

The speakers will also identify some of the common challenges that these programs experience, and how they have addressed them in a practical way. Like most good recipes, there is no strict set of ingredients. Each community is unique in its needs and resources. Therefore, each recipe will need to be tweaked to fit the community.

Language Matters: Combatting SUD and MHD Stigma Together

Location: Crystal Ballroom 1

Speaker: Pamela Baston, MPA, MCAP, CPP, President, Solutions of Substance

Illicit substance use disorder is the most stigmatized health condition in the world, with alcohol use disorder and mental health disorders not far behind. Stigma contributes to social isolation, reduced or delayed care access and treatment adherence, poor quality of life, and even loss of life itself. Using language that stigmatizes, shames, and rejects people with addiction or mental health disorders contributes to the vicious cycle that entrenches their conditions.

This session will provide participants with alternatives to stigmatizing terms and labels and will provide practical, respectful, and non-judgmental, communication strategies and person-first language. By reducing stigma, we can shift the narrative and promote policies and practices that can contribute to better outcomes for a population that deserves nothing less. Let's replace judgment with understanding, stigma with empathy, and shame with hope!

WEDNESDAY, OCTOBER 4



3:15 PM - 4:15 PM

Workshops

Re-imagining Community Safety

Location: Colorado Ballroom 1-3

Speakers: Khalilah V. Collins, Dove Delegates; Shannon Cambron, Dove Delegates

Diverse Options: Voice & Empowerment (DOVE) Delegates is a newly developed project that seeks to reduce judicial involvement of our most vulnerable community members in Louisville, KY. DOVE Delegates and the community will co-create and implement a re-imagined community safety plan. The overall vision of DOVE Delegates is to reduce the rate of interaction with Louisville Metro Police Department that may lead to incarceration/ hospitalization of those with mental health issues and other marginalized community members; expand the capacity of Black and brown clinicians to work within their communities; and support community in building informal leadership, community connection, and skills that enhance community safety.

Through our presentation, we will share the process of developing the project, what we are learning along the way, and outcomes as a result. DOVE's approach centers the community, specifically those with lived experience, brings to them to the decision-making table, and taps into their expertise on how to best serve them.

5:30 PM - 7:30 PM

Optional Off-Site Reception

Location: The Crawford Hotel

R Street Institute is hosting an off-site reception at the Crawford Hotel. The reception is at capacity and pre-registration was required to participate in the reception. Shuttle buses to the venue will be available from the conference hotel.

THANK YOU TO OUR BRONZE SPONSORS



THURSDAY, OCTOBER 5



8:00 AM - 9:00 AM

Registration

Location: Grand Ballroom Foyer

9:00 AM - 9:45 AM

Plenary

Veterans Deflection: Something New for Our Field and from Our Field

Location: Grand Ballroom 2-4

Speakers: Jac Charlier, PTACC Executive Director; Dr. Stacie Kalvels, VA's Office of Mental Health and Suicide Prevention

Many deflection programs are probably already serving veterans, but are they serving veterans with intention? This panel session will include experts from PTACC and Veterans Health Administration, Veterans Justice Outreach and Suicide Prevention Programs. The panelists will describe the Veteran Sequential Intercept Model (V-SIM), and how deflection fits into the VA's national plan to serve and support veterans. Experts from the VA's national plan to serve and support veterans. Experts from the VA will discuss specific issues facing veterans, including substance use disorder, mental health issues, and suicide prevention. They will describe the unique needs of veterans and discuss recent research that helps explain how deflection teams can more effectively identify and support veterans. Experts will also discuss how the VA is currently supporting deflection, and provide advice on how local deflection teams can build partnerships with the VA.

9:45 AM - 10:00 AM

Break

10:00 AM - 11:00 AM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4

Speaker: Jac Charlier, Executive Director, PTACC

The Solutions Action Plan (SAP) is a tool developed by TASC's Center for Health and Justice and PTACC's National Leadership Council (NLC) to help sites develop or enhance deflection strategies that will be ready to implement immediately upon return to their communities.

The tool is a real plan, not just an exercise. Planning will start with the team clearly stating the problem to be addressed and determining the desired outcome by defining what success looks like and the "why." The plan will then guide the team through steps including identifying system partners, action steps, and how the initiative will be evaluated and sustained. Each site will have one-on-one guided facilitation and access to subject matter experts (SME) who will help them through the process as they follow the tool and develop their deflection SAP.

All sites that pre-registered for Technical Assistance (TA) Action Planning through the pre-event survey will begin their action planning together with an orientation and then follow their assigned facilitators to their breakout rooms to start real-time, hands-on TA focused on planning, implementing, and/or enhancing deflection programs in their communities.

On Friday morning, teams will report out about the deflection initiative they developed, how it will address the needs of their community, and how they will achieve the goals they set for their program.

THURSDAY, OCTOBER 5



10:00 AM - 11:00 AM

Breakout Sessions

Subject Matter Expert Coaching Sessions (Pre-Registration Required)

Location: Boardroom

Teams that pre-registered for focused TA without action planning will meet with our subject matter experts to target specific topics or issues (e.g., how to incorporate racial equity and diversity, measure “success,” better incorporate community into the initiative).

Civil Citation Programs for Youth and Adults (Workshop)

Location: Crystal Ballroom 1

Speakers: Peria Duncan, Civil Citation; Mark Fontaine, Civil Citation

In this session, open to all participants, a panel of juvenile deflection and youth services experts will provide an overall understanding of the burgeoning field of juvenile deflection programs with special emphasis on juvenile civil citation programs and supportive and wraparound services. Panel members will describe the five main components of a successful program, the benefits of juvenile deflection, and resources gained from the collaboration of community partners.

Deflection Data Dialogue hosted by the Research and Evaluation Committee

Location: Crystal Ballroom 2

Facilitators: Davyd Chung, DLH Corp; Carey Deacon, Center for Restorative Programs; Dan Zaccaro, DLH Corp

Join the Research and Evaluation Committee for a discussion about how practitioners and the field can improve data architecture and utilization. We will discuss getting comfortable with and embracing data; the value or purpose of the data you are collecting; the key outcomes and variables that are of interest; importance of data architecture and variables in measuring outcomes; and decision making and reporting. This discussion will appeal to researchers and evaluators, as well as those interested in deeper discussion about research and evaluation.

11:00 AM - 11:15 AM

Break

11:15 AM - 12:15 PM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4 and Crystal Ballroom 3

Sites engaged in TA action planning will continue to work with their assigned facilitators in their breakout rooms.

Data-Driven Deflection: A Systems Approach to Reducing Juvenile Arrests (Workshop)

Location: Colorado Ballroom 1-3

Speaker: Jillian Snider, R Street Institute

Join us for an engaging session that will explore how juvenile deflection programs are using data analytics to better serve diverse communities. Real-world examples will highlight why data collection, ongoing evaluation and methodological rigor are essential elements of a successful juvenile deflection program. Participants will learn how data sharing between law enforcement, child welfare, education, and behavioral health officials can remedy service fragmentation through multi-agency, cross-system cooperation. By the end of the session, attendees will be equipped with practical tools to implement a sustainable data collection program in their own jurisdiction.

THURSDAY, OCTOBER 5



11:15 AM - 12:15 PM

Breakout Sessions

Transit Tuesdays: A Collaborative Response to Low-Level Crime in a Major Transit Hub (Workshop)

Location: Crystal Ballroom 1

Speakers: Liseberde Colon-Blacknall, Newark Community Solutions; Sean Pfeifer, NJ Transit Police Department

As a result of the pandemic, social workers at Newark Community Solutions brought community providers, court personnel, and law enforcement together to develop a system that would more effectively respond to the legal and social needs of unsheltered individuals at the city's major transit hub. Employing a systems theory approach to criminal activity at Newark Penn Station, this multi-agency collaboration sought to provide interventions at the individual and systems level by offering wrap-around social services in lieu of or alongside arrest, altering how the legal system processed these criminal cases.

This presentation will chronicle the development and implementation of this collaboration, using case studies to illustrate how it works in practice. Together, Newark Community Solutions and the NJ Transit Police Department will share how they communicate to problem-solve and respond to community needs. From the social work perspective, Newark Community Solutions will highlight how the partnership developed, a profile of participant needs, and the services provided by both the agency and community partners. The NJ Transit Police Department will share their experiences within the legal system including the issues officers face policing a major transit hub and how this initiative enhanced their work.

International: International Deflection Meeting

Location: Boardroom

All attendees involved in international pre-arrest diversion and deflection, or interested in learning more, are welcome to join this meeting. Representatives from a range of international partners—including those from Italy, South Africa, Kenya, Uganda, and the UK—will meet to review the work of each country and respond to questions. The International strategy area is looking to expand and attract new partners and countries to join, share, and learn from one another.

LEAD Sites Meeting Pt 1 (Invitation Only)

Location: Crystal Ballroom 2

Sites attending the Summit that are already implementing LEAD deflection are invited by the LEAD National Support Bureau to join with other LEAD sites attending the PTACC Summit. This is the first half of the TA session.

12:15 PM - 1:35 PM

Networking Lunch

Location: Grand Ballrooms 1 and 2-4

Lunch will be provided in Grand Ballroom 1 and seating is provided in Grand Ballroom 2-4. Connect with new peers and subject matter experts during this extended networking lunch.

THURSDAY, OCTOBER 5



1:35 PM - 1:50 PM

Break

1:50 PM - 2:50 PM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4 and Crystal Ballroom 3

Sites engaged in TA action planning will continue to work with their assigned facilitators in their breakout rooms.

Subject Matter Expert Coaching Sessions (Pre-Registration Required)

Location: Boardroom

Teams that pre-registered for focused TA without action planning will meet with our subject matter experts to target specific topics or issues (e.g., how to incorporate racial equity and diversity, measure “success,” better incorporate community into the initiative).

The Impact of Deflection (Workshop)

Location: Crystal Ballroom I

Speakers: Jon Ross, TASC Center for Health & Justice; Jessica Reichert, Illinois Criminal Justice Information Authority; Sophia Juarez, TASC Center for Health & Justice

This presentation will report findings from a 2023 National Institute of Justice-funded process evaluation conducted by the RAND Corporation, Illinois Criminal Justice Information Authority, and TASC Center for Health and Justice. The study of six deflection initiatives involved in the self-referral pathways and outcomes evaluation of two of these sites add to the growing evidence of deflection’s impact, including findings linking deflection to the reduction of overdose deaths and property crimes.

The presenters will speak to the study methodology and multiple areas the study and its researchers probed: the quantitative data aligning deflection with these outcomes; the internal policies employed by deflection initiatives in establishing their formal operations; how the way these initiatives carry out deflection speaks to the larger practice of deflection; and a “discourse of deflection” emerging in the field.

1:50 PM - 2:50 PM

Breakout Sessions

State LEaders in Deflection (SLED) Network Meeting

Location: Colorado Ballroom 1-3

This meeting is specifically for state leaders who are developing and supporting deflection in their states. Come meet with other state leaders and engage in conversations specific to each states’ needs. Topics covered include lessons learned from the National Governor’s Association DPAD Learning Collaborative and Engaging Deflection Sites: A Statewide Initiative.

LEAD Sites Meeting Pt 2 (Invitation Only)

Location: Crystal Ballroom 2

Sites attending the Summit that are already implementing LEAD deflection are invited by the LEAD National Support Bureau to join with other LEAD sites attending the PTACC Summit. This is the second half of the TA session.

2:50 PM - 3:15 PM

Break

THURSDAY, OCTOBER 5



3:15 PM - 4:15 PM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4 and Crystal Ballroom 3

Sites engaged in TA action planning will continue to work with their assigned facilitators in their breakout rooms.

Subject Matter Expert Coaching Sessions (Pre-Registration Required)

Location: Boardroom

Teams that pre-registered for focused TA without action planning will meet with our subject matter experts to target specific topics or issues (e.g., how to incorporate racial equity and diversity, measure “success,” better incorporate community into the initiative).

Inclusive Practices for the forgotten 18%: Practical Solutions to Challenges in Rural Deflection (Workshop)

Location: Colorado Ballroom 1-3

Speakers: Mary Ryan Woods, C4 Consulting; Jay Voigt, C4 Consulting

This session is intended to provide leaders, regulators, service providers and policy makers with an educational experience on the unique implications of planning deflection initiatives in rural America. 18% of Americans live in rural areas that account for 97% of the United States land mass. Effective deflection initiatives need to be based on the unique rural cultural, geographic, and social determinants of health considerations.

This presentation will engage the participants through sharing of vignettes, mobile phone real time surveys, and interactive dialogue. Session facilitators will help participants develop a working understanding of the dynamics that impact the effectiveness of deflection delivery in rural America.

3:15 PM - 4:15 PM

Breakout Sessions

Policing Reimagined by Vulnerable Groups

Location: Crystal Ballroom 1

Speaker: Michelle J. Bialeck, Yeshiva University School of Social Work

This session will include a review of recent transformative, future-oriented, mixed-methods research on imagined futures of policing by two groups, most vulnerable to police intervention. This research presents ideas for policing, as well as analysis of demographic data and perceived political efficacy of participants. Participants represent Black adults living at poverty level and Mexican and Central-American adults who are immigrants living without documentation status, in two unique locations, the Bronx, NY and Homestead, FL.

4:15 PM - 4:30 PM

Break

THURSDAY, OCTOBER 5



4:30 PM - 5:30 PM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4 and Crystal Ballroom 3

Sites engaged in TA action planning will continue to work with their assigned facilitators in their breakout rooms.

Subject Matter Expert Coaching Sessions (Pre-Registration Required)

Location: Crystal Ballroom 2

Teams that pre-registered for focused TA without action planning will meet with our subject matter experts to target specific topics or issues (e.g., how to incorporate racial equity and diversity, measure “success,” or better incorporate community into the initiative).

6:00 PM - 6:45 PM

Optional Off-Site Facility Tour

Location: AID Center, 1370 Elati Street, Denver

Attendees are invited to an optional tour of a deflection facility; pre-registration is strongly encouraged. The AID Center takes a trauma-informed public health approach to public safety by acting as a connection point to comprehensive community and systems-based services. Transportation is **not** provided to the AID Center for this optional tour.

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FRIDAY, OCTOBER 6



8:00 AM - 9:00 AM

Registration

Location: Grand Ballroom Foyer

Unattended luggage storage in Crystal Ballroom 2

9:00 AM - 9:30 AM

Plenary

Summit Summary

Location: Grand Ballroom 2-4

Speaker: Jac Charlier, PTACC Executive Director

9:30 AM - 9:45 AM

Break

9:45 AM - 10:45 AM

Breakout Sessions

TA Action Planning for Sites (Pre-Registration Required)

Location: Grand Ballroom 2-4 and Crystal Ballroom 3

Sites engaged in TA action planning will complete their work with their assigned facilitators in their breakout rooms and prepare to report out on their action plan progress.

International: Bwaise Coalition Impact on the Community (Workshop)

Location: Crystal Ballroom 1

Speakers: Segujja Twaha, President, Bwaise Drug Free Empowerment Group; Patrick Sserugga

This international session will highlight the Bwaise Coalition's work on substance abuse in the capital of Uganda from 2017 to 2023. The speakers will discuss how they have worked collaboratively in their community to address the challenge of substance abuse, the strategies they have employed, and their achievements in preventing drug use and offering alternatives to drugs.

10:45 AM - 11:00 AM

Break

11:00 AM - 12:15 PM

Plenary

Celebrating the Future of Deflection: Site Action Plan Reports

Location: Grand Ballroom 2-4

Site teams will report out to their peers about the deflection initiative they developed (or enhanced), how it will address the needs of their community, and how they will achieve the goals they set for their program.

12:15 PM

Summit Concludes



**Your feedback matters. Scan here to
complete the overall summit evaluation.**